

WCOMO

Washington Coalition on Medicaid Outreach

DSHS Updates for Community Services Division (CSD)

June 26, 2020

Classic Medicaid information

**Classic Medicaid:
Spendedown Program**

**Classic Medicaid:
Daily Spendedown
Emergent Cases**

**Classic Medicaid:
Alien Emergency
Medical Program**

*as of 6/24/20

Oldest Document	Total Cases
6/23/20	31
6/19/20	1
6/23/20	13

Community Services Office Lobbies are closed

- All business conducted over the phone 877-501-2233.
- Telephonic signature for all applications and eligibility reviews.
- No EBT cards issued at the local offices except for clients with general delivery.
- Case managers can be contacted through the Contact Center. They will call clients back.
- Drop boxes are still available.

Classic Medicaid Self Attestation

- Accept self-attestation of income and resources at application, renewal and change of circumstances.
- Accept self-attestation for medical expenses incurred needed to meet spenddown amounts for purposes of medically needy eligibility. This includes use of medical expenses to reduce participation.
- Eligibility workers will continue to verify individuals who have an unverified citizenship or immigration status and a missing or unverified social security number.

Classic Medicaid Verification Extension

- Individuals who request additional time to provide verification due to **circumstances related to COVID-19**:
 - Allow an additional 30 days to provide verification of their circumstances.

Automatic Extensions

- All Apple Health renewals that have not already been completed for March, April, May and June will be extended in the system for three months.
- Extensions will happen automatically in the eligibility system.

Disaster Cash Assistance (DCAP)

- Undocumented clients are eligible
- Single adults and adults without children who do not qualify for other cash programs.
- Payments will not exceed the TANF payment standard
 - 1 person = \$363
 - 2 person = \$459
- No confirmation on program end date

Pandemic EBT, P-EBT

- School age children grades K-12 attending schools participating in the National School Lunch Program and receiving free or reduced-price meal in school.
- These meals include breakfast and lunch.
- Families can apply on [Washingtonconnection.org](https://www.washingtonconnection.org) or calling the Contact Center 877-501-2233
- No application required for current Basic Food recipients
- Issuance begins 6/28/20

Community Support Team

- Customers experiencing difficulties establishing the Client Benefit Account can receive assistance by:
 - Asking the Contact Center Call Navigator or Financial Worker to make a referral to the Community Support Team (formally the SOS Team)
 - Worker will make three attempts to call back
 - Worker will leave a message for client

Questions?

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